

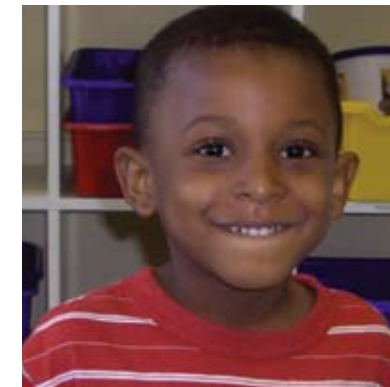
Community  
Ownership/  
Responsiveness



Regent Park

COMMUNITY

Health Centre



Annual Report  
2008 – 2009

## Regent Park Community Health Centre

### HEALTH CENTRE

465 Dundas Street East  
Toronto, Ontario M5A 2B2  
Tel: (416) 364-2261  
Fax: (416) 364-0822  
[www.regentparkchc.org](http://www.regentparkchc.org)

### PARENTS FOR BETTER BEGINNINGS

33 Belshaw Place  
Toronto, Ontario M5A 3H6  
Tel: (416) 362-0805  
Fax: (416) 362-5899

### PATHWAYS TO EDUCATION™

411 Parliament Street, 2nd Floor  
Toronto, Ontario, M5A 3A1  
Tel: (416) 642-1570  
Fax: (416) 642-1577  
[www.pathwaystoeducation.ca](http://www.pathwaystoeducation.ca)

### LANGUAGE LINES

Somali: (416) 203-4503  
Mandarin, Cantonese and  
Vietnamese (416) 364-3210

Funding support provided by



# Our Mission and Vision

**Regent Park Community Health Centre is a community-based organization which aims to improve the health of individuals and our community as a whole, with a focus on health equity and social justice. We strive for individual and community success: Everyone. Every Possibility. Together.**

## RPCHC Philosophy & Values

### Accessibility

We believe that responsive, culturally sensitive health care services should be accessible to all. We understand that access can be limited by financial, physical, cultural, and other systemic barriers. Through a blend of advocacy, partnerships, referrals, and our own direct services, we are committed to improving accessibility for everyone in our diverse and changing community.

### Community Ownership/Responsiveness

We believe that the most effective way to improve health is to have programs designed and run by the community affected. We continually work towards community participation and decision making in all aspects of the Centre’s activities.

### Excellence & Innovation

We are committed to providing excellent programs and services. We strive for constant improvement and innovation to improve ourselves, our services, our agency, and our community.

### Community Succession

We believe that everyone in our community should have opportunities to reach their full potential. Our goal is that the children of today can become tomorrow’s leaders, professionals, and workers serving Regent Park, Moss Park, and beyond.

### Self-Determination

We are committed to working in ways that demonstrate and reflect the rights of individuals and communities to make decisions for themselves on matters that impact them.

### Equity & Social Justice

We are committed to providing services, spaces, and staff that are sensitive to diverse individuals and their cultures. We understand that access to services and health itself is determined by a wide range of social factors, including income, employment, discrimination, education, social status, housing, access to services, environment, social supports, and other factors. Therefore to achieve better and more equitable health outcomes, we seek greater equity in social conditions for individuals and communities. We approach this challenge from a social justice framework: we strive to understand, name, and confront the systems of discrimination and power that result in unequal distribution of resources, power, and privilege. In our quest for healthy and inclusive communities, we strive to reduce divisions and enhance cohesion between people from diverse backgrounds.

# From the President of the Board & Executive Director

Highlighting community ownership and responsiveness in everything we do

**Regent Park is a dynamic community. Our strategic direction of engaging a community in action speaks directly to our value of community ownership and responsiveness. We took the time to reflect as a whole organization on our approach to community development and reaffirmed the complexity, value, and scope of that work.**



One year ago, RPCHC adopted a new strategic plan which included the re-articulation of our vision, mission, and values. We are pleased to be able to report on our progress since that time and to highlight the ways in which this organization enlivens its value of community ownership and responsiveness.

The organization worked hard to strengthen our network of services through internal and external integration and collaboration. The Youth Health Access Committee was established and is examining opportunities for improved information and service delivery to youth. A new inter-departmental service – Wednesday one-stop walk-in (WOW) - was established to improve service delivery to homeless clients. A partnership was established with Delisle Youth Services to improve mental health services to youth.

RPCHC continued to work with the local community in confronting health inequities and promoting social justice. Pathways to Education™ continues to be a highly successful program in supporting economically marginalized youth to complete high school. The latest data available from the local school boards continues to show a high school drop-out rate of less than 10% among Regent Park students compared to 20% city-wide. RPCHC provided input into consultations on the provincial Poverty Reduction Strategy, and supported the development of a joint business case for expansion and greater collaboration in services to people facing barriers to health services.

During the year we conducted a series of focus groups on redevelopment. This process revealed that local

residents were willing to talk about their hopes and fears regarding redevelopment, had little knowledge of the Social Development Plan, and some had a limited understanding of the Health Centre itself. This information is being used as the basis for broader consultation on the impact of redevelopment and health.

Equally important to what work is undertaken is the way in which it is pursued. In real terms, that means supporting local residents in talking to each other about the impact of redevelopment on health, ensuring residents are represented on our Board of Directors, and seeking the advice of residents and participants as we design and evaluate our programs and services.

Our work in the community is supported by a healthy organization internally. We’ve prepared and approved a pandemic preparedness plan that balances our commitment to our community and our commitment to our staff. We’ve reviewed and improved a number of internal systems and strengthened our organization-wide administrative processes. We’ve participated in our accreditation process and are looking forward to being fully accredited. And we are pleased to report that our staff satisfaction and engagement ratings have improved significantly from two years ago.

We would like to acknowledge and thank the members of the Board, committees, and staff for their hard work and contributions over the past year. Their dedication to the values of Regent Park Community Health Centre is greatly appreciated!

Malcolm Moffat  
*President of the Board*

Sheila Braidek  
*Executive Director*





# Clinical

Providing medical, nursing, and chiropody services within the Health Centre, home, outside community agencies, and through street outreach

Using a multidisciplinary team approach, the Clinical team provides comprehensive and holistic primary care services to a culturally diverse inner city community.



Many of our patients/service users are from marginalized populations facing multiple barriers and challenges in different social determinants of health. Populations include immigrants, refugees and non-status people, homeless persons and low-income families, people living with HIV/AIDS, and patients with addictions and complex mental health challenges.

Our services are grounded in the philosophy of client-centred care and the concept of individual and community empowerment. Last year our team provided the following programs:

- WOW (Wednesday one-stop walk-in): a program in conjunction with the Community Health team, designed to increase access to physicians, nurses/nurse practitioners, social workers, housing counselling, case management, and chiropody services for homeless/vulnerable clients who have difficulty adhering to appointment schedules. Since the beginning of this program, approximately 150 clients have been seen.
- Cognitive Behavioural Therapy (CBT): proven to be effective for the treatment of depression and anxiety, CBT is costly and often not accessible to marginalized and socially disadvantaged groups. This is a research project with St. Michael's Hospital.
- Advanced access booking: a pilot project that allows clients to book appointments with their provider when they feel they need to be seen. This operates alongside our urgent care model which allows clients access to services when they have urgent problems.

- Nursing outreach services in shelters, street health clinics, and other locations to provide a variety of services, including connecting with marginalized and vulnerable individuals to assist them in accessing primary health care services in the community or at RPCHC, providing consultations for episodic illnesses for homeless/under-housed clients, and supporting community members with forms for ODSP and other benefits.
- Chiropody outreach services in shelters and homeless drop-in centres for homeless and vulnerable clients. We provide assessments and treatment for a variety of foot problems, such as ingrown toe nails, calluses, warts, and skin infections.

**The value of community ownership and responsiveness is demonstrated in our projects and every day practices, including our commitment to client/community inclusion in the hiring of clinical providers. This helps to bring the 'client' perspective when assessing candidates as potential staff members.**

During the 2008/2009 fiscal year the clinical team had 20,493 client encounters representing 3,940 active clients and 1,889 clients seen in the current year. This work was accomplished using over 20 full and part-time staff. We would like to thank all of our community partners that help to ensure the high quality care we continue to deliver to Regent Park residents and clients of the Health Centre.

## Some of our accomplishments last year

- We formed the Youth Health Access Committee to explore ways to make the Health Centre more "youth friendly" and to improve access to youth-appropriate primary health care services in Regent Park. This included a forum for youth to discuss their health issues, and the launch of the *Youth Health Action Research Project Report*.
- The Clinical and Community Health teams became part of Quality Improvement and Innovative Partnership (QIIP) this year. This is a MOHLTC funded program to support Community Health Centres and Family Health teams to explore mechanisms to improve their service in 3 key areas: diabetes management, colorectal cancer screening, and office efficiencies. This project has led to a number of changes, including measuring <no show> rates, piloting advanced access booking, and innovative approaches to support patients in managing their diabetes.
- We provided three physicians to work with Access Alliance Multicultural Health and Community Services in the screening and complete physicals for Burma's Karen refugee families (GARs) who arrived in Canada last year.
- Our support of an initiative led by Access Alliance Multicultural Health and Community Services to contest a proposed legislative change by the MOHLTC, helped to stop the implementation of a 90 day waiting period for refugees to obtain OHIP.







# Community Health

Responding to the diverse and complex needs of our community

The Community Health team focuses on reducing the impact of the social determinants of health, particularly poverty, housing, immigration (including non-status), mental health, and addiction.

Community Development workers are actively engaged with the community in a wide range of ways, including the Community Gardens, Youth Council, Community Focus Groups, and participation in regular community events.

The Community Health team consists of 18.5 full-time staff, including community health and community development workers, social workers, dietitians, nurse, researcher, and administrative assistant. Last year our 58 groups, drop-in programs, and outreach services provided 18,611 services to over 2,495 clients. The Community Health team provided 4,980 services to 505 clients for individual counselling or case management.

We would like to thank all of our community partners, as well as peer workers, community members, and the many staff from partner agencies that help contribute to our program.



Our team offers a wide range of specialized programs and services for the housed and homeless communities in downtown, East Toronto. The top ten issues experienced by our clients and supported by our staff are:

- Housing and homelessness
- Poverty
- Problems with government disability pension
- Immigration issues, including language difficulties
- Legal problems
- Depression
- Coping with chronic illness
- Diet and healthy eating

All of our programs are grounded in the communities we serve: regular focus groups are held to establish needs, content, and models; community members give feedback through evaluation forms and discussions; and as a result, changes are made regularly to our services. Last year our team was able to initiate a number of new programs for our clients:

- A six month partnership with Delisle Youth Services offered counselling services to diverse, racialized youth. We facilitated a Youth Council attended by 29 young people to discuss alternative methods of helping youth with emotional health. Their report will guide many of our future youth activities and initiatives.
- WOW (Wednesday one-stop walk-in) is a service for vulnerable, homeless clients developed in conjunction with the Clinical team and a partnership with the Fred Victor Centre.
- Hepatitis C treatment that includes closed groups, individual case management, drop-in group, and medical care offered by an interdisciplinary team, was made possible through funding to the South Riverdale and Regent Park CHCs by the Ontario Hepatitis C Secretariat, Ministry of Health.
- A partnership established with Toronto Community Housing Corp., allows our housing worker to coordinate subsidized housing in a residence that has 9 self-contained, studio apartments. The target clients are people living with mental health, addiction, and newcomer issues; are linked to RPCHC supports; and are fairly stable.
- Focus groups were held to gain a deeper understanding of the hopes and fears of certain cultural groups that were under-represented during the Regent Park Revitalization consultation process.



## Some of our accomplishments last year

- RPCHC continued the Youth Council after the Delisle partnership finished and the youth will decide the direction of the Council based on their interests and passions.
- Our Diabetes Education Program created a Snakes and Ladders game with pictures of scenarios to work with clients with literacy challenges.
- RPCHC, Sistering, and University of Toronto's Factor-Inwentash Faculty of Social Work partnered to do the project Coming Together: Homeless Women, Housing and Social Supports, which was one of eight multi-media, arts-informed, community based research projects. The report Homelessness – Diverse Experiences, Common Issues, Shared Solutions: *The Need for Inclusion and Accountability* by Izumi Sakamoto and others, outlined policy recommendations and common needs identified by homeless participants in the research. The exhibit related to the report took place in Metro Hall and many people visited the dynamic, interactive, and informative show highlighting the lived experience of homeless people in Toronto.
- We partnered with Woodgreen Immigrant Services to offer settlement services at RPCHC for Mandarin, Tamil, and Bengali speaking clients.





# Parents for Better Beginnings

Working with families and community toward great infant and child health & development

Parents for Better Beginnings (PFBB) strives to develop the capacity of parents in Regent Park and Moss Park to support their family. We provide a range of services and programs designed to promote a favourable environment for the development of children aged 0 – 6 years.

Overall volume of service was down in 08/09 compared to prior years. Factors contributing to this decline include significant staff changes, redevelopment, and increasing complexity of client needs. Changes are being considered and implemented to respond. Still, over the past year Ministry of Child and Youth Services funded staff provided 8,129 direct service hours to 437 children and 376 families through 17,720 encounters; Toronto Central LHIN funded staff worked with 110 clients through 1,201 encounters; and the

Child Development Clinic worked with 79 children. This work was accomplished by 21 full and part-time staff, several parent volunteers, and in partnership with funders and supporters.

In 2009 we said goodbye to long time PFBB Director Coreen Gilligan. Coreen left the organization after 18 years of outstanding service to the community. We wish her the very best in the years and adventures to come.

Our team works to promote a cohesive web of services to support families in the Regent Park/Moss Park area. Current programs and services include:

- Family home visits
- Perinatal nutrition and support group
- School Readiness and Family Resource Program
- Parent & child groups
- Child Development Clinic
- Social work counselling and services
- Speech & language screening
- Community development & advocacy

**Parents for Better Beginnings is deeply rooted in the local community and draws on its residents for direction and inspiration.**

Our commitment to community ownership and responsiveness is evident in our approach to program design and delivery:

- The School Readiness and Family Resource Program: a program that provides parents/guardians with engaging information, materials, and learning activities to help children develop the language and literacy skills needed to enter school. Activities and workshops are based on the interests and needs of the participants. Parental involvement, both in working with the kids and supporting each other, is key to the success of this program. This year, RPCHC invested in training for the Early Childhood Educators for a High/Scope Preschool Curriculum that includes quantifiable data outcomes.
- Family Home Visitors: staff that work one-on-one with families to provide culturally sensitive support and education in multiple languages. The aim is to support parents' efforts in helping their children grow and develop. Parents define what type of support they want and what success means to them.
- Early Years Social Workers: staff that work with the entire family, often including play-based therapy. They meet clients in the community where they are most comfortable. Social work is integrated into the PFBB team through support to programs and by seeing clients referred by other staff within the team.



## Some of our accomplishments last year

- We supported local residents in providing input to the provincial Poverty Reduction Strategy and the Regent Park Redevelopment.
- PFBB clarified the Family Home Visitor role to help clients fully understand and take advantage of the supports provided by the FHV team.
- The scope of our perinatal program was expanded to include the St. Lawrence Market area. Our team worked together to streamline some administrative processes to improve efficiency.
- We participated on the Toronto Police Services Advisory Committee on Youth and Policing.
- Maritz Canada Inc. once again provided 40 children, aged 7-12 years old, support to attend a one-week overnight summer camp. 500 beautiful gifts were provided for a holiday celebration. In addition, this year Maritz made a significant financial donation to support children's programming.







# Pathways to Education™

Providing increased opportunities for young people to pursue post-secondary education, develop their careers, and be part of the knowledge based economy

## Some of our accomplishments last year

- Over the summer 43 Pathways Regent Park students were given internship opportunities. Two of these opportunities were with the Regent Park CHC, while 18 students were hired for summer employment by the Focus on Youth Program of the Toronto District School Board (TDSB).
- 105 students graduated from high school from grades 12 and 13.
- We welcomed new President and CEO of Pathways Canada, David Hughes in 2008.



**By developing the Pathways to Education Program, the Regent Park Community Health Centre took responsibility for the community's youth. We looked beyond the traditional measure of health and we integrated a full range of preventive, physical, mental, spiritual, and social health services.**

Over the course of seven years, the Pathways to Education Program of Regent Park Community Health Centre has experienced a steady rate of growth. Currently we serve 796 high school students living in the Regent Park/Moss Park communities that attend 52 schools across the Toronto area. This year we saw 124 of those students graduate (from all cohorts).



As a program generated by the community over a long developmental process, Regent Park residents and the Regent Park Community Health Centre took on the challenge of reducing the scholastic achievement gap of students living in this community – and we succeeded. With a grant from the Ontario Trillium Foundation to assist the 15-20% of the student population considered to be struggling, we are now working to reduce that gap even more.

Part of reducing that gap was achieved through the introduction of an intensive ESL/Literacy project with OISE. We were able to provide 23 Pathways students with educational assessments and instructional interventions; psycho-educational assessment and diagnosis if required; consultation with family, school staff, and other professionals working with the student; referrals for other forms of support if needed; and a full report of the assessment and intervention to the families. Although this was a research project, it provided a place and a space for high needs students to gain support.

Two years into this pilot project, the results are in: better attendance at school and at tutoring, credit accumulation is up, and more remarkably, the students themselves are raising the bar to expect and achieve more.



Maintaining and improving Program outcomes has required adjustments to our internal processes:

- By addressing data management issues and focusing on internal program quality control measures, the program has built a reputation on an evidence-based model.
- We developed a strategic work plan that looked at the current gaps in programming and defined a meaningful work plan for the team by focusing on five goals that targeted aspects of capacity.
- A Volunteer Engagement Specialist was hired in February. This position has facilitated and enhanced the recruitment, training, and stewardship of our invaluable volunteers.

The work over the last year was accomplished by 39 full and part-time staff and over 150 volunteer tutors and mentors. Community partnerships have played an integral role in our success and we would like to thank Pathways to Education Canada, Toronto District School Board, Toronto Catholic District School Board, the individual schools, the community facilities that support us, our post-secondary partners, our corporate partners, and the foundations and individual donors, for helping to make it all possible.





## Financial & Administrative Services

Ensuring the fiscal health of the Regent Park Community Health Centre

The daily activities of the Finance & Admin team help to inform and facilitate all program delivery, use of our facilities at three locations, and planning and decision-making for the Health Centre.

The main area of focus for the Finance and Administration team includes accounting, payroll and administrative support services, facilities management, computer and network technology, and management information systems (MIS). These important activities guarantee the Health Centre and its programs are accountable to the community and to our donors by:

- developing indicators that measure improvements in clients receiving service, thus leading to improved quality of service;
- informing our program planning, evaluation, and decision-making through accurate data collection and reporting;
- maintaining balanced budgets for all programs and preparing funding reports; and
- making certain that our three sites are well-maintained, meet all health & safety requirements, and improvements are made to support the community's use of our facilities.



Improving on organizational health and efficiency is always a priority and last year we succeeded on several fronts. We introduced two eco-friendly solutions – networked photocopiers and virtualized servers – resulting in significant energy, time, and resource savings. The implementation of an electronic HR system is helping us to better track employee information. We also created a working group to develop a new website for the Health Centre that will improve access and information about our programs and services for clients, the community, partners, and donors.

The Finance and Admin team activities are accomplished by 7 full-time and 5 part-time staff.

## Dental Services

Providing quality dental care to the Regent Park community

Our dental clinic provides emergency and walk-in services for those who otherwise could not afford oral health care. In particular, we provide dental services free of charge to homeless people living in shelters.



Basic oral health services are an essential component of primary health care, yet there is frequently a shortage of oral health resources for homeless persons and low-income families, two sections of the population that need it the most.

The dental team encourages community participation in their own oral health care through presentations and

information to families in the Regent Park Community. In 2008/2009, the dental program had approximately 2,700 appointments with over 1,000 dental patients. The team is comprised of 2 part-time dentists, 2 full-time dental assistants and offered 6 placement opportunities for dental hygiene students from George Brown College.

## Regent Park Community Health Centre Board of Directors 2008-2009



Bottom row: Maureen Parry, Diane Charter, Elizabeth Schaeffer Top row: Malcolm Moffat, Carlotta Thomas, Loreta Muharuma, Fran Cooper, Jim O'Neill  
Missing: Abukar Hagi, Daniella Brideau, Lucy Troisi, Margaret Walker, Marcia Visser

## Regent Park Community Health Centre Staff 2008 - 2009

### EXECUTIVE DIRECTOR

Sheila Braidek

### CLINICAL

Joel Rosenbloom, Director  
Alan Li  
Angelica Reyes  
Anne Egger  
Beryl Tang  
Christina Stonehouse  
Cynthia Burke  
Dan Ha  
David Tudo  
Enrique Saenz  
Gwyn McIntosh  
Hanan Aden  
Janienne Foenander  
Karla Dozzi  
Karol Prokocki  
Laura Hanson  
Leea Puntanen  
Leila Omar  
Leticia Dumlao  
Maureen Owino  
Miriam Garfinkle  
Monica Sullivan  
Peggy Lathwell  
Poonam Ohri  
Roy Male  
Sarah Innis

Sharon Gazeley  
Tara Kiran  
Teresa Hughes  
Vashti Mascoll  
Victoria DeGuzman  
Victoria Qi

### COMMUNITY HEALTH

Cherie Miller, Director  
Aisha Chapra  
Ambaro Guled  
Calvin Henschell  
Dean Reid  
Deany Peters  
Denis Michel  
Doan Quan  
Eleanor Tyrell  
Gary Simmons  
Josie Ricciardi  
Katherine Tedford  
Lesa McPherson  
Nema Dahir  
Olivia Rojas  
Patty Wong  
Peter Ho  
Raquel Figueroa  
Sabin Mukkath  
Silvia Mathew  
Susan Brundl  
Zeena D'Souza

### PARENTS FOR BETTER BEGINNINGS

Coreen Gilligan, Director  
Alemzewed Gebreselassie  
Andrea Hylton  
Anisa Osman  
Anushiya Ramanathan  
Colleen Rogers  
Corry Thomas  
Diane MacLean  
Farzana Murtada  
Gene Lincoln  
Georgia Dyer  
Joanne Roden  
Joceyln Heisel  
Joysree Dey  
Kamelia Lotova  
Kimeya Tusho  
Lois Dong  
Lyling Sychaleune  
Mary Egbo-egbo  
Melissa Pryce  
Ruth Assefa  
Shari Chan  
Sultana Yeasmin  
Tejvinder Parmar  
Thevasunthary Rajamohan  
Varinia Ortiz  
Zeinab Warsame

### PATHWAYS TO EDUCATION

Sharmini Fernando, Director  
Adam Benn  
Ainsworth Morgan  
Alexandre Vallée  
Amina Farah  
Ashif Mohamod  
Ashton Francis  
Beryl Tang  
Cecilia Lontok  
Charlene Lekx  
Christelle Meta  
Danielle Thibodeau  
Debby Nunes  
Ellen Long  
Eric Luguya  
Erin Moriarty  
Graham Taylor  
Hirma Leon  
Ikeda Duncan  
Jamal Paisley  
Jameela Krishnan  
Janice Pinto  
Jason Creed  
Joseph Stapleton  
Josie L'Heureux  
Kai Gordon  
Kathryn Leonard  
Khadra Mohamed  
Kimberley Outten

Lana Rozitis  
Lisa O'Brien  
Mahbub Khan  
Marlene Martin  
Nana Boateng  
Natalie Hui  
Nigel Hunter  
Petrona Eccleston  
Phyllis John  
Rena Sabao  
Rudhra Persad  
Ruth Brago  
Saida Mohamed  
Sarah Jane Irwin  
Sarah Rogers  
Shadi Eskandini  
Shezeen Suleman  
Sondra Zammit  
Stephen Lawrence  
Susan Sigurdson  
Suzana Neves  
Tiffany Brew  
Tom Filipovic  
Trecia Browne  
William Gooding

### FINANCE & ADMINISTRATION AND DENTAL

Kelly Kane, Director  
Cavelle Davis  
Carlos Pata

Cindy Yang  
Dr. Farbod Fanian  
George Borges  
John Chapman  
Mark Congram  
Dr. Noah Zacharin  
Parvein Sorabji  
Rebekah Guanlao  
Remy Ramos  
Roberto Sanchez  
Shawn Wyse  
Sue Underhill  
Wael Jalal  
Yasmeiry Santana  
Zalina Yu

### TEMP/LOCUM

Amos Craig  
Azra Ali  
Camille Winchester  
Carin Eising  
Crystal Chen  
Errol Grant  
Kelly Aitken  
Lorraine Lewis  
Lynette Mcleod  
Nayana Somaiah  
Sabrina Rojas



# Statement of Operations

Statement of Receipts and Expenditures  
Year ended March 31, 2009

## Regent Park Community Health Centre

RECEIPTS	2009	2008
Toronto Central Local Health Integration Network		
- Base	\$5,655,996	5,533,484
- Non-recurring	111,788	175,451
Interest	-	-
	<b>5,767,784</b>	<b>5,708,935</b>
EXPENDITURES		
Salaries and Pay equity	3,461,793	3,398,849
Benefits	703,181	681,557
Relief	174,050	170,197
Operating expenses	1,316,974	1,271,052
Non-recurring expenses	107,395	175,451
	<b>5,763,393</b>	<b>5,697,106</b>
<b>Excess of revenues over expenses for the year</b>	4,391	11,829
<b>Amount refundable to the Toronto Central Local Health Integration Network</b>	4,391	11,829
<b>Accumulated surplus – End of year</b>	<b>\$ –</b>	<b>\$ –</b>

## Parents for Better Beginnings

RECEIPTS	2009	2008
Grants - Ministry of Children and Youth Services	\$763,006	\$763,006
Grants - Ontario Early Years Centre	44,531	44,531
Miscellaneous Income	31,953	31,953
Interest	937	-
	<b>840,427</b>	<b>839,490</b>
EXPENDITURES		
Salaries and Pay equity	611,085	610,258
Benefits	130,433	131,017
Program Operating expenses	98,909	98,215
	<b>840,427</b>	<b>839,490</b>
<b>Excess of revenues over expenses for the year</b>	-	-
<b>Amount refundable to the Ministry of Children and Youth Services</b>	-	-
<b>Accumulated surplus – End of year</b>	<b>\$ –</b>	<b>\$ –</b>

## The Pathways to Education Program

RECEIPTS	2009				2008
	Scholarship Fund - Restricted by the Donors	Scholarship Fund - Restricted by the Board	General Operating Fund	Total	
Government Grants	-	-	-	-	500,000
Donations:					
Pathways to Education Canada	471,654	-	1,426,478	1,898,132	568,833
United Way Toronto	-	-	1,107,868	1,107,868	1,475,000
Foundations	-	-	153,174	153,174	99,923
Corporations	-	-	24,000	24,000	55,000
Individuals	-	-	11,336	11,336	110,020
Interests	36,513	48,153	42,536	127,202	133,779
	<b>508,167</b>	<b>48,153</b>	<b>2,765,392</b>	<b>3,321,712</b>	<b>2,942,555</b>
EXPENDITURES					
Salaries	-	-	1,539,499	1,539,499	1,407,484
Benefits	-	-	313,767	313,767	289,871
Program Operating expenses	-	-	415,324	415,324	313,979
Student transportation (TTC Expenses) & School Supplies	-	-	510,993	510,993	463,742
Scholarship expenses	466,983	-	-	466,983	251,223
	<b>466,983</b>	<b>-</b>	<b>2,779,583</b>	<b>3,246,566</b>	<b>2,726,299</b>
<b>Excess of revenues over expenses for the year</b>	<b>41,184</b>	<b>48,153</b>	<b>(14,191)</b>	<b>75,146</b>	<b>216,256</b>

Fiscal 2009 Financial Statements have been audited by Hennick Herman LLP. The above Financial Summary has been excerpted from the audited financial statements. To receive a copy of RPCHC's complete financial statements and accompanying notes, please contact **Kelly Kane** by email at [kellyk@regentparkchc.org](mailto:kellyk@regentparkchc.org).



## THANK YOU TO OUR DONORS AND FUNDERS

Canadian Tire Corporation Limited	Ontario Early Years Centre-Toronto
City of Toronto	Central Riding
Emergency Children's Foundation	Ontario HIV Treatment Network
Farbod Fanian	ON Ministry of Children & Youth Services
G. Smitherman via United Way	ON Ministry of Health & Long Term Care
George Cedric Metcalf Foundation	Ontario Trillium Foundation
Health Canada	Pathways to Education Canada
Joan Boswell	Public Health Agency of Canada
Josh Dove via United Way	RBC Foundation
Karol Prokocki	Recochem Inc.
Kevin Burke Foundation at the Toronto Community Foundation	Robert M. Franklin
Lycklama Family Fund at the Toronto Community Foundation	Sadler Fund at the Toronto Community Foundation
Marina Kovrig	TD Financial Group -Cash Management
Maritz Canada	Toronto Art Council
Marjorie J. Sharpe Fund at the Toronto Community Foundation	Toronto Central Local Health Integration Network (TC-LHIN)
The McLean Foundation	Toronto People with AIDS Foundation
Moss Park Pharmacy	UBS Global Asset Management (Canada) Co.
Noah Zacharin	United Way of Greater Toronto
Oakville Provincial Liberal Association	