

# Regent Park

## Community Health Centre



2022

# Annual Report



## **OUR MISSION**

To provide comprehensive health and community services that remove barriers and improve lives

## **OUR PRIORITIES**

Deliver innovative services  
Ensure children and youth can thrive  
Advocate for positive systemic change  
Enable and empower our staff  
Strengthen our infrastructure  
and sustainability

## MESSAGE FROM THE EXECUTIVE DIRECTOR AND CHAIR OF THE BOARD

After yet another year of profound change, we are pleased to share some of the highlights, endeavours, outcomes, and results we have achieved together with you—our clients, our community members, our partners, and our neighbours in Regent Park, Moss Park and across the Downtown East (DTE) region of Toronto.

By optimizing our internal capacities and effectively engaging our hospital and community partners, the Board, staff and volunteers of Regent Park Community Health Centre (RPCHC) were better prepared to navigate the second year of the COVID pandemic. We administered vaccines to over 27,000 individuals of all ages across our neighbourhoods. This milestone represents the tremendous efforts of managers, support staff and providers who effectively partnered with government and hospital partners to deliver a growing suite of services that respond to our local needs.

Our staff teams and Board continued to build our skills and capabilities to better serve our clients and communities. We conducted project needs assessments and program evaluations throughout the year. We launched our client satisfaction survey in early 2022 (see the feedback we received later in this report). And RPCHC deepened our commitment to health equity and serving people who experience difficulties accessing health services through training workshops and programs addressing anti-black racism, indigenous cultural safety and health equity.

As this was the final year of our current strategic plan, we are pleased to report on our achievements in delivering innovative services for people who face barriers; developing programs and supports for children and youth so they may thrive; and advocating for positive systemic change in our city and our province. Over the next year, our Board of Directors will be leading a new strategic plan for the coming years.

None of this would have been possible without the efforts and diligence of our incredibly talented and committed staff teams. We are grateful to our Reception team who worked diligently to support all the programs running at RPCHC, as well as the vaccine clinic efforts. We want to thank and recognize the staff members who have been showing up day after day to ensure that your phone calls are answered, your appointments are booked, and you are carefully screened at our entrances so your safety is protected. We appreciate our providers who have ensured that you are served without delay and that you are cared for and treated with dignity, compassion and respect—whether we are meeting you in the community, in our facilities, or through phone and Zoom calls. We are also deeply indebted to our community partners, volunteers, community ambassadors, and outreach workers. Thank you!



**Edward McDonnell**  
Chair of the Board



**Paulos Gebreyesus**  
Executive Director

## COMMUNITY HEALTH

### Responding to the diverse and complex needs of our community

Community organizations play a critical role in ensuring that the rights and needs of the diverse populations we serve are brought to the attention of decision-makers at the level of government best able to respond. To this end, RPCHC is committed to removing the structural and systemic barriers to good health, and is dedicated to advocacy that engages staff and the community in order to address the social determinants of health and health inequities.

#### ADVOCACY

Last year, the community health team continued our advocacy efforts related to harm reduction, sex worker rights, housing and homelessness, income equity, food security, overdose prevention, safe supply, and anti-racism. Some highlights of our work:

#### Needs Assessment of People Who Engage in Sex Work in the Downtown East

It is well documented that sex workers experienced various individual and systemic barriers pre-COVID. These barriers worsened during the pandemic. RPCHC conducted a needs assessment to learn about the experiences of people who engage in sex work in the downtown east of Toronto (DTE) and identified the following recommendations:

- Increasing access to health and social services for sex workers
- Increasing the number of safe spaces for sex workers, including access to subsidized housing, shelter and hotel shelters
- Raising social assistance rates
- Improving harm reduction services across the system
- Greater advocacy for decriminalization

The findings will be shared with the community and used to inform service delivery and plan future advocacy initiatives.



#### Housing and Homelessness

The Community Health team spearheaded multiple press conferences, deputations and letters to City of Toronto council and staff on shelter and housing issues. Outreach team members supported individuals living in encampments and advocated to prevent encampment evictions. The team also engaged in rallies to acquire the vacant property at 214-230 Sherbourne for social housing.



## OUR ONGOING COMMITMENT

Working through the second year of the pandemic has been challenging for everyone. Still, the Community Health team remains committed to exceptional service delivery that is respectful, accessible, responsive, timely, and client-centred.

Here are some highlights from some of the work the team accomplished this year:

The **Diabetes Education Program (DEP)** recorded 2,650 individual and group interactions—of these, 2159 were individual interactions and included face-to-face, telephone, virtual, email, and text encounters. DEP also continued to provide clients who do not have drug coverage with diabetes supplies, insulin and non-insulin injections.

In partnership with Frontier College, the **Homework Club** offered academic support to newcomer students twice per week over Zoom. In addition to helping them with their homework, the program helped boost student self-esteem and connected them to relevant resources.

The **COAST** team continues to provide much-needed low-barrier outreach-based intensive case management services throughout the DTE. We work with individuals who face multiple barriers to support, including justice system involvement, numerous service restrictions, and complex mental health and substance use issues. Last year, we hired a community health worker as part of the COAST expansion, which allowed us to enhance our reach and connection to the Yonge and Dundas area.

The **Consumption and Treatment Service (CTS)** continues at RPCHC as a low-barrier supervised injection site that provides low threshold access to primary care, case management, material needs support, and wrap-around services. Staff provide harm reduction and safer injection practice education in a non-judgmental and stigma-free environment.

Coming from the desire to have a name that was less clinical and more welcoming, CTS changed its name to Bevel Up. The new branding has safe injection practices baked into the name, and the trans-inclusionary imagery in our logo visually demonstrates that we are supportive of the specific needs of trans individuals.

The **Food Security Committee** at RPCHC worked with Building Roots (operator of the Moss Park Market) to implement a food bag distribution program for clients from programs across the Health Centre experiencing food security issues. Through this initiative, we distributed 200 food bags to community members and families in the downtown east.



*Bevel Up: keeping the bevel side up allows for smooth piercing of the skin and induction of the medication into the dermis*

## Clinical

### **Providing ongoing primary care, specialty clinic care, chronic disease management, dental, physiotherapy, chiropody services, and safer opioid supply**

Health is a state of physical, mental and social well-being, not the absence of disease or infirmity. Barriers to access at the individual and system levels are the primary drivers of inadequate care and unmet needs. An overarching goal of our Clinical team is to eliminate health disparities by addressing the barriers vulnerable individuals in our community face when accessing health care. Last year, the Clinical team focused its efforts on four areas to accomplish our goal.

#### **Improving access to care**

As the global pandemic continued, we partnered with St. Michael's Hospital—with space donated by Fred Victor—to provide accessible PCR testing to Regent Park community members of all ages. We also hired a new intake nurse in early 2021 to improve patient access to primary care.

#### **Providing safe spaces that promote respect for patient values, preferences and needs**

RPCHC clients who did not feel comfortable at other vaccine clinics for fear of stigma and judgement received their COVID vaccine (later combined with flu vaccines) at our low-barrier Thursday clinic run by RPCHC nurses.

#### **Prioritizing the needs of people without insurance, experiencing homelessness or precarious housing, and other vulnerabilities**

The Wednesday One Stop Walk-in (WOW) is a program designed to increase access to a wide range of health care services for individuals experiencing homelessness, seniors with cognitive impairment and people with other vulnerabilities that make it challenging to keep scheduled appointments. The program includes physicians, nurse practitioners, case management, social work, and housing support.

#### **Addressing the ongoing opioid crisis and supporting people who use substances**

Downtown East Collaborative Safer Opioid Supply (SOS), in partnership with South Riverdale Community Health Centre and Street Health, is a client-centred harm reduction approach to reduce the harm of toxic illegal drug supply. The team comprises a nurse practitioner, registered nurse and community health worker. The program provides clients with reliable pharmaceutical opioids, access to health and social services, and wraparound care. The wraparound approach shifts focus away from a traditional service-driven, problem-based approach to care, and instead follows a strengths-based, needs-driven approach. The intent is to build on each individual's strengths to help them achieve positive goals and improve well-being.

## CHILDREN YOUTH AND FAMILIES

**Providing support, opportunities and safe spaces to enable children, youth and families to thrive**

Over the last year, our Children, Youth and Family teams have worked creatively to address the challenges created by the pandemic while keeping the needs of the young people and families we serve at the forefront.

### Early Years Programs and Services

The Early Years Programs and Services (Early Years) went mostly virtual at the beginning of the pandemic and remained so for the 2022 fiscal year. While this provided valuable programming for many of our clients, the most vulnerable—young children and children with special needs—were adversely impacted by not having a physical space for social, emotional, communication, and motor development.

To accommodate these needs, the Early Years team, with our partner City of Toronto Parks and Recreation, began offering in-person outdoor programming to Regent Park children and families in June 2021. We expanded this to include in-person indoor programming in March 2022, utilizing a gym to create a motor development environment that allowed children to socialize, exercise and build their skills. To ensure the safety of our clients, the team consistently follows current government mandates and health and safety protocols around COVID-19.

Social isolation was just one adverse outcome of the pandemic. Over the past year, we have continued to support several food-insecurity initiatives, including distributing food and diapers to new parents, as well as sitting on the food and income security committees at RPCHC to support clients with system navigation and advocacy.

The Canada Prenatal Nutrition Program (CPNP) works together across interdisciplinary teams and external partners to offer educational resources around preparing for baby's arrival, exercise while pregnant, breastfeeding, infant development, nutrition, and labour and delivery. Last year, the program also provided information about attending medical services during COVID, self-care and vaccination.



## PATHWAYS TO EDUCATION™

The transition from elementary school to secondary school can be stressful for students. Going through this transition during a pandemic creates a new set of challenges. This is especially true for many Pathways to Education (Pathways) students who don't have access to the digital tools necessary for their academic success. The frequent lockdowns brought into sharp definition the perils of the "technology gap"—an absence of sufficient technology causing inequalities that lead to physical and mental health issues, lost education opportunities, food insecurity, and more.

To help mitigate the additional stressors our new high school students faced when schools opened in September, Pathways initiated two activities:



### **Provided every grade 9 student in the program with a new laptop**

Pathways Canada provided one-time funding to purchase the computer hardware and software needed to support these youth. This provision will hopefully last throughout their secondary school career and contribute to reducing financial, academic and social barriers.

### **Created a virtual space for students to connect with their peers**

This program ran weekly and included wellness checks to gauge how youth were feeling, games, story time, segments on topics such as mindfulness, and more.

Since 2015, Moving Towards Opportunity has been connecting Pathways youth in grades 11 and 12 with Toronto employers to help them broaden their perceptions about their future career opportunities; equip them with employment skills that will help them enter today's job market; and generate confident and capable leaders ready to contribute innovative ideas to their community and beyond. This year, we partnered with The Daniels Corporation, Toronto Community Housing (TCHC), the City of Toronto and Dixon Hall to support participants further and provide them with a Presto monthly pass to cover the cost of travel to and from their summer internship.

The Pathways team looks forward to returning on-site (at our school partners' locations) in September to provide outreach to and interact with the young people we serve without a digital intermediary.



## YOUTH ENRICHMENT ACADEMY

The Youth Enrichment Academy (YEA!) after-school program for youth in grades 6, 7 and 8 was supported by post-secondary practicum students in social work, partner institutions such as George Brown College and Toronto Metropolitan University, as well as a dedicated team of volunteers and near peers (youth 16 to 18 years of age from the community). The contributions of this team enable lower student-to-adult ratios and provide necessary field experience for post-secondary students.

YEA! Summer ran over July 2021 and offered life skills workshops, recreational activities and stipends for youth and families. Led by two youth outreach workers and supported by four near peers, YEA! Summer programming provided staff and partner-led sessions on topics such as physical and mental health, cyberbullying, nutrition, life in high school, career skills exploration, STEM (science, technology, engineering and mathematics), and more.



## JOBS4U

Jobs4U is an employment program serving youth ages 15 to 30. In 2021, we provided five virtual 6-week training sessions on pre-employment readiness to 127 participants who faced barriers to employment. Jobs4U successfully secured full-time or part-time job experience with employers within the GTA for approximately 103 participants. Our program also assisted youth to return to school for their GED or post-secondary education. JOBS4U surpassed its target by more than 40% due to the high demand for our services.

## ANTI-RACISM ACTION PROGRAM

RPCHC, in collaboration with the Social Development Plan Network (SDP) created the Anti-Racism Action Program (ARAP). This network of neighbourhood grass roots organizations, service providers and resident leaders co-developed the scope and objectives to address anti-racism in Regent Park through a trauma-informed, community building and engagement lens. The project will develop a set of principles, strategies and practices to enhance civic engagement and social participation for Regent Park residents. The Children, Youth and Family department at RPCHC was chosen to lead ARAP because of our experience and capacity to support the staff team and manage the project.

THE EARLY YEARS  
EARLYON DROP-IN  
ATTRACTED

4,270

CHILDREN AND FAMILIES  
AND ENGAGED WITH 1,335  
VIRTUAL AND REMOTE  
INTERACTIONS

533

STUDENTS  
ENROLLED IN  
THE PATHWAYS  
TO EDUCATION  
PROGRAM

176

PATHWAYS  
STUDENTS  
GRADUATED  
LAST YEAR

47

SCHOOLS  
WERE SERVED BY  
PATHWAYS STAFF  
AND VOLUNTEERS

YEA! SERVED  
AN AVERAGE OF

28

YOUTH  
PER WEEK



# Regent Park

## Community Health Centre



THE COAST  
PROGRAM  
RECEIVED

102

REFERRALS

THE DIABETES  
EDUCATION  
PROGRAM SERVED

442

CLIENTS,  
OF WHICH  
227 WERE NEW

# Stats & Facts

THE SOS TEAM  
ONBOARDED

28

NEW CLIENTS  
AT RPCHC

133

NEW CLIENTS  
BEGAN  
ACCESSING  
PRIMARY CARE  
AT RPCHC

283

PCR TESTS WERE  
ADMINISTERED WITH  
THE SUPPORT OF  
ADMINISTRATIVE STAFF,  
NURSES, NURSE  
PRACTITIONERS, AND  
PHYSICIANS



COMMUNITY  
AMBASSADORS  
DIRECTLY HELPED

350+

RESIDENTS BOOK  
VACCINATION  
APPOINTMENTS

27,000+

CLIENTS WERE  
VACCINATED THROUGH  
RPCHC EFFORTS

COMMUNITY  
AMBASSADORS REACHED  
OUT TO MORE THAN

3,000

INDIVIDUALS THROUGH  
THE VACCINATION  
ENGAGEMENT PROJECT





## ADDRESSING COVID-19 IN OUR COMMUNITY

### VACCINE ENGAGEMENT PROJECT

RPCHC was granted Public Health Agency of Canada (PHAC) funding—administered through the Alliance for Healthier Communities—to participate in a multi-agency COVID-19 vaccine engagement initiative in Downtown Toronto East (DTE).



Over a six-month period, we hired five community ambassadors to do outreach, engagement and education in the community, and help residents book vaccine appointments. The Ambassadors were strategically picked to represent target populations based on Toronto Public Health data of who was likely more vaccine hesitant in the Regent Park and surrounding neighbourhoods. That included representing racialized communities, parents with young kids and youth. The work was done in partnership with over 20 DTE organizations, as well as internally with multiple RPCHC teams including Community Health, Early Years, YEA! and Pathways.

There were many community events hosted as part of this project, often in conjunction with vaccine clinics to make the choice as accessible as possible to residents. We hosted multiple informational activities in various languages. Community ambassadors also went on local TV and radio stations to answer questions about the vaccine, hosted booths at the local library, and canvased local buildings with information about the vaccine and vaccine clinics. A social media campaign was launched aimed at reaching youth in the area, a population in Regent Park that was significantly under the city average for vaccinations.





## DELIVERING VACCINES TO OUR RESIDENTS AND BEYOND

In April 2021, the primary care team began administering COVID-19 vaccines at a new clinic established at Fred Victor's 40 Oak location—chosen as a suitable location because it addressed challenges related to accessibility, had the capacity to accommodate clients, and is a trusted space for community members who are vulnerable and marginalized.

Another vaccination site was added at 465 Dundas, targeting RPCHC clients and clients of other programs like Bevel Up (Consumption Treatment Services) and Harm Reduction to improve access for these populations.

In addition to the two sites, we deployed multiple engagement strategies to ensure no target population was missed.

To do this, we:

- Organized two community wellness hubs for Black clients in the community and connected clients to appropriate services alongside vaccination
- Started supporting The 519 with a vaccine clinic for the 2+LGBTQ population
- Hosted multiple outreach clinics in partnership with Toronto Community Housing Corporation (TCHC), private property management, community organizations, and schools
- Established a separate day for vaccinations for kids ages 5 to 11
- Coordinated with Pathways, Jobs4U, YEA!, and Early Years to host events promoting vaccination



This work would not have been possible without the valuable contributions of many external partners, including Unity Health, Sherbourne Health, Toronto Public Health, The 519, and Fred Victor. In the coming year, we are looking forward to leveraging our existing partnerships for care coordination of the downtown east (DTE) and transforming the vaccination clinics into wellness hubs to further support the health of our community.

## FINANCE AND OPERATIONS

### Ensuring the fiscal and administrative health of RPCHC

The Finance and Operations team strives to enhance the quality of service delivery across RPCHC. We do this by providing exemplary support to our program teams, ensuring our facilities offer a safe and welcoming environment, and creating systems that enable efficient and effective collaboration with our external partners.

The information technology (IT) team continued to upgrade crucial IT infrastructure. Taking advantage of one-time capital funding through various funders, we purchased over 80 monitors, 80 MS Office licenses, two network servers, and 20+ laptops for staff. We also supported the Pathways to Education program purchase and distribution of more than 200 laptops to students.

The facilities team focused on upgrading the heating, ventilation and air conditioning (HVAC) systems across all sites, and educating staff about air circulation and air changes. We established internal IPAC (infection prevention and control) guidelines and checklists to minimize the risk of infections at program sites. The team also led several capital renovations at RPCHC, including renovations at Consumption and Treatment Services (CTS), replacement of the fire alarm panel, upgrades to client washrooms, new security doors, and upgrades to the ground floor offices. These changes have uplifted our program spaces and improved the client experience while accessing RPCHC services.

The finance team implemented an overhaul of the accounting system and established new processes and reports to support the financial reporting requirements of our funders. We also completed the annual audit, an external process to ensure the transparency and accountability of our revenue and expenses.

Every four years, RPCHC undergoes an accreditation review by the Canadian Center for Accreditation (CCA). The accreditation program combines a set of organizational standards covering areas such as governance, organizational planning and performance, leadership, and risk management. The operations team led the 2021 accreditation review and supported various program teams in reviewing standards and providing evidence documents about their program areas. We proudly announce that RPCHC was successfully accredited for another four-year term.

While the past year of operations was challenging due to the pandemic and its restrictions, our team accomplished a great deal to help our programs meet the needs of the vulnerable clients who depend on our services and support.

## THANK YOU TO OUR FUNDERS

The 519  
Casey House  
City of Toronto-Downtown East Action Plan  
City of Toronto-EarlyON  
City of Toronto-Investment in Neighbourhood (IIN)  
City of Toronto-Shelter, Support and Housing Administration  
City of Toronto-Toronto Urban Health Fund  
Employment and Social Development Canada  
Health Canada  
Ontario Health-Toronto Region (Formerly TC-LHIN)  
Ontario HIV Treatment Network  
Ontario Ministry of Health  
Ontario Trillium Foundation  
Parkdale-Queen West CHC  
Pathways to Education Canada  
Public Health Agency of Canada  
Sunnybrook Science Centre  
United Way of Greater Toronto  
Unity Health

## THANK YOU TO OUR DONORS

Anthony Zwig  
Community Counts Foundation  
Donors through Benevity Canada  
Donors through Canada Helps  
Enterprise Holdings Foundation  
IESO Save Energy  
LookOut Foundation  
McCall MacBain Foundation  
Stanley Chow  
Vancouver Foundation

**REGENT PARK COMMUNITY HEALTH CENTRE**  
**BALANCE SHEET**  
**YEAR ENDED MARCH 31, 2022**

<b>ASSETS</b>	<b>2022</b>	<b>2021</b>
<b>CURRENT</b>		
Cash and equivalents - restricted	\$813,839	\$854,953
Cash and equivalents - unrestricted	814,506	1,202,640
Amounts receivable	710,641	593,878
Prepaid and sundry assets	115,303	91,167
	2,454,289	2,742,638
Property and equipment	2,494,787	2,598,673
Cash and cash equivalents - unrestricted for future use	2,960,389	1,742,910
Cash and cash equivalents - restricted for future use	1,260,797	1,085,549
<b>TOTAL ASSETS</b>	<b>\$9,170,262</b>	<b>\$8,169,770</b>
<b>LIABILITIES AND FUND BALANCES</b>		
<b>CURRENT</b>		
Accounts payable and accrued charges	\$389,590	\$420,602
Due to Ontario Health - Toronto (formerly TC LHIN)/MOH	487,818	338,585
Deferred revenue	760,695	429,459
Deferred Capital Funding (OH Toronto & MOH)	0	0
<b>TOTAL LIABILITIES</b>	<b>1,638,103</b>	<b>1,188,646</b>
<b>NET ASSETS</b>		
Restricted Capital Funds - Health Centre (Core operations)	\$2,494,787	\$2,598,673
Project Funds - Health Centre (Core operations)	4,065,500	3,425,162
General Operating Fund - Youth & Education Programs (formerly Pathways to Education General Funds)	766,718	752,513
Restricted Fund - Donations - EarlyON Child and Family Centre	205,154	204,776
<b>TOTAL NET ASSETS</b>	<b>7,532,159</b>	<b>6,981,124</b>
<b>TOTAL LIABILITIES &amp; NET ASSETS</b>	<b>\$9,170,262</b>	<b>\$8,169,770</b>

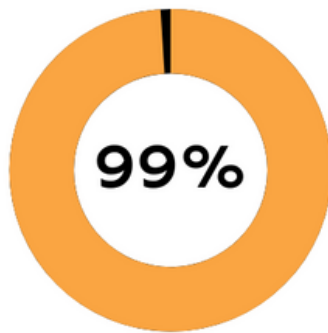


**REGENT PARK COMMUNITY HEALTH CENTRE**  
**STATEMENT OF RECEIPTS AND EXPENDITURES**  
**YEAR ENDED MARCH 31, 2022**

<b>RECEIPTS</b>	<b>2022</b>	<b>2021</b>
Ontario Health - Toronto (formerly TC LHIN)		
- Base	\$8,444,965	\$8,437,682
- Capital funding	295,686	112,476
- One-time funding	0	10,000
Ministry of Health - Consumption Treatment Services	1,601,000	1,163,284
Other grants	4,687,597	2,822,603
The City of Toronto	917,569	989,156
Donations	378	55
Pathways to Education Canada	2,068,000	2,142,010
Interest income	10,009	29,844
	<b>18,025,204</b>	<b>15,707,110</b>
<b>EXPENDITURES</b>		
Salaries	\$9,688,991	\$9,284,554
Benefits	2,188,960	2,083,987
Operating expenses	4,609,509	3,269,866
Student transportation (TTC expenses) & school supplies	135,430	95,812
Amortization	302,697	284,618
	<b>16,925,587</b>	<b>15,018,837</b>
EXCESS OF RECEIPTS OVER EXPENDITURES FOR THE YEAR	1,099,617	688,273
Adjustment: Fund transfers from Net Assets	(747,392)	(318,905)
<b>EXCESS OF RECEIPTS OVER EXPENDITURES</b>	<b>352,225</b>	<b>369,368</b>

The above financial summary has been excerpted from the fiscal 2022 financial statements audited by Hennick Herman LLP

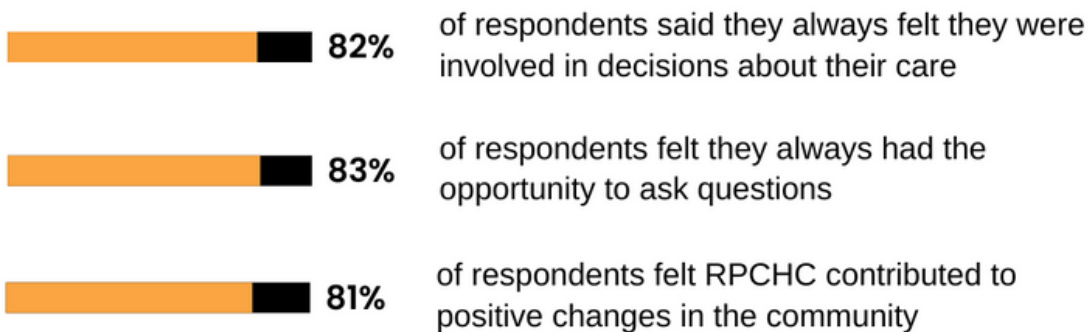
Please contact us at [accounts@regentparkchc.org](mailto:accounts@regentparkchc.org) to request the full set of RPCHC audited financial statements and accompanying notes.



## Client Satisfaction Survey

Based on a recent survey, 99% of our clients would recommend RPCHC to family and friends

**RPCHC conducts an annual client satisfaction survey to collect feedback about what makes our clients happy and what they are dissatisfied with. We use this information to help validate our decision-making and ensure that our programs and services remain relevant to the people we serve.**



### Recommendations

Post information about client complaint procedures in prominent areas and several languages

Communicate community development activities more widely to help inform and engage community residents

Increase access to medical care: more hours and more doctors

Provide more opportunities to make decisions about services

Provide a brighter, cleaner, more secure space for services



## OUR VALUES

### EQUITY/SOCIAL JUSTICE

We oppose discrimination and oppression everywhere, in all their forms.

### RESPECT AND DIGNITY

We value, accept and include all individuals for who they are.

### ACCESSIBILITY

We commit to responsive, culturally safe and stigma-free services.

### EXCELLENCE AND INNOVATION

We embrace effective practices and create novel solutions to improve services.

### ACCOUNTABILITY

We are responsible for the resources entrusted to us. We act ethically and with integrity.

### COMMUNITY OWNERSHIP

We value, accept and include all individuals for who they are. We embed community engagement and decision-making at all levels.

## OUR BOARD OF DIRECTORS

APRIL 1, 2021- MARCH 31, 2022

### Chair

Edward McDonnell

### Vice Chair

Anjum Sultana

### Treasurer

Mansoor Mahmood

### Secretary

Nimira Dhalwani

### Members

Adan Awale

Janet Butler-McPhee

Rob Drynan

Ali Vahit Esensoy

Keltie Gale

Akosua May Matthews

Ermias Nagatu

Payam Pakravan

Lorie Shekter-Wolfson

Rachel Solomon

# Regent Park Community Health Centre

## REGENT PARK COMMUNITY HEALTH CENTRE

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### PATHWAYS TO EDUCATION™

411 Parliament St.  
Toronto, Ontario  
M5A 3A1

Tel: (416) 642-1570  
Fax: (416) 642-1577

[pathwaysregentpark.ca](http://pathwaysregentpark.ca)

### EARLY YEARS PROGRAM

38 Regent St.  
Toronto, Ontario  
M5A 3N7

Tel: (416) 362-0805  
Fax: (416) 362-5899

### DIABETES EDUCATION PROGRAM

409 Parliament St.  
Toronto, Ontario  
M5A 3A1

Tel: (416) 603-0336  
Fax: (416) 603-8068

### YOUTH AND EMPLOYMENT PROGRAMS

585 Dundas St. E.  
Suite 230  
Toronto, ON  
M5A 2B7

Tel: (647) 748-0585  
Fax: (416) 642-1577

**LANGUAGE LINES** Somali: (416) 203-4503 Vietnamese: (416) 364-3210

RPCHC is a proud member of the Alliance for Healthier Communities



**Alliance for Healthier Communities**  
Alliance pour des communautés en santé