

CELEBRATING  
**50 YEARS**

# Regent Park

Community Health Centre  
**2023 ANNUAL REPORT**



1973-2023

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**REGENT PARK**  
COMMUNITY HEALTH CENTRE

## Vision

Equitable health outcomes  
and social justice for the  
communities we serve.

## Mission

We provide comprehensive  
services to improve health  
and well-being, and work  
collaboratively to build  
healthy communities and  
reduce inequities.

## Priorities

Strengthen Community  
Increase Access to Services  
Care for Our Organization  
Advance Black Health

**Our priorities and goals for the coming three years intersect with each other.**  
Together, they will enable us to strengthen the relationships critical to our work  
and our ability to advance toward our vision.

# Message from The Executive Director & Chair of the Board



**Edward McDonnell**  
Chair of the Board



**Paulos Gebreyesus**  
Executive Director

**Dear Members, Friends, and Neighbours,**

It has been a remarkable year in many ways for us here at Regent Park Community Health Centre (RPCHC), and we have lots to share with you in the following pages.

This year marks a significant milestone for us as we celebrate our 50th anniversary since our incorporation. RPCHC has a rich and proud history of supporting individuals across all age groups—from children to seniors, especially those who are vulnerable and facing barriers—through our comprehensive services and programs. We firmly believe in our model, and as we move forward into the future, we remain committed to demonstrating our value to the communities we serve.

In late 2022, we embarked on a planning process to chart our priorities for the next three years. Over 250 individuals, including clients, community members, staff, volunteers, partners, and funders, provided invaluable input. This collaborative effort helped us identify how RPCHC can best contribute to the health and well-being of our communities.

Throughout this process, we were reminded of our deep-rooted connection to the Regent Park and Moss Park communities. The pandemic challenged community relationships and threatened cohesion, and we heard a resounding call for us to re-engage with these residents.

Simultaneously, we recognized that we are part of a vibrant downtown east community of service providers and community members. To maximize our impact, we are formally extending our catchment area to encompass the downtown east, fostering collaboration with partners to enhance service access and quality, ultimately improving individual and population health and well-being.

The pressing issue of health inequities faced by marginalized communities underscores the need for us to champion health equity, advance Truth and Reconciliation, and confront anti-Black racism. Over the next three years, we will strengthen our internal capacity to address discrimination, particularly anti-Black racism, and collaborate with partners and community members to advance Black health priorities.

We extend our deepest gratitude to our dedicated staff, volunteers, and our Board of Directors for their unwavering commitment and contributions over the past year.

In closing, we thank you for your continued support and partnership as we embark on this exciting journey toward a brighter, more equitable future for all.



# Clinical

Providing ongoing primary care, specialty clinic care, chronic disease management, dental, physiotherapy, chiropody services, and safer opioid supply.

Despite staffing challenges due to Ontario's ongoing healthcare human resources crisis, the Clinical team has demonstrated exceptional dedication and innovation in delivering healthcare services to the community. Throughout the year, the team implemented various changes, collaborations, and initiatives that significantly impacted patient care and health outcomes.

## Primary Care

One of the most significant changes for the Primary Care team was the return to 100% onsite clinic hours, including expanded evening appointments. This shift provided increased accessibility for patients seeking in-person care. While virtual appointments remained an option, clinical providers' in-person availability ensured that patients had immediate access to healthcare.

**Dedicated cancer screening clinics** allowed eligible clients to receive timely screenings and preventive care. This initiative aligns with RPCHC's commitment to proactive healthcare measures that promote early detection and overall well-being.

**Last year, cancer screening improved from 50% to 85% of our eligible clients receiving timely access to cancer screening.**

**Same-day primary care services** for clients accessing the Consumption and Treatment Services (CTS) at Regent Park addressed a critical need for individuals facing multiple barriers to care.

**Quality improvement** planning in collaboration with other community health centres enhanced services and raised the standard of care for the community.

## Chiropody and Diabetes

The chiropody and diabetes education programs joined Downtown East Toronto Ontario Health team's **Lower Limb Preservation Strategy**. This supported early detection and improvement of healthcare pathways for community members at risk of lower limb amputations.



## Dental

**The Dental Clinic upgrade**, including new dental chairs, significantly enhanced the team's capacity to provide dental care. The partnership with the Wellness Hub also enabled newcomer Canadians to access vital dental services, contributing to their overall integration and well-being.



# Clinical

## Physiotherapy

The return to 100% onsite care for physiotherapy services, complemented by virtual options, emphasized the team's commitment to providing comprehensive care choices. The introduction of **group exercise classes** promoted physical health and community engagement.



## Health Equity

RPCHC's focus on **health equity data collection** was a testament to its commitment to serving all community members equitably. By improving socio-demographic data collection, the organization better tailored its services to meet the unique needs of diverse populations. The increase in data completion rate from 50% to 72% was a positive step toward achieving this goal.

## Social Work

The pandemic highlighted the importance of addressing barriers to services for vulnerable communities. The team's collaboration with internal programs and external agencies to support Vietnamese seniors and Bengali-speaking women showcased their proactive approach to overcoming language and isolation challenges.

The creation of the **ADDA: Bengali Speaking Women Group** served as a prime example of how collaboration can lead to meaningful, culturally sensitive support networks.

Offering **mental health workshops** in Vietnamese increased the resiliency of our Vietnamese seniors, especially those living alone, and enhanced their stress management skills.

Creating a **technology group** for our Vietnamese residents developed their knowledge about the Internet and enhanced their ability to communicate via email and face time.

The achievements and highlights of RPCHC's Clinical team over the past year underscore their commitment to patient-centred care, innovation, and collaboration. Their efforts led to tangible improvements in healthcare access, preventive care, and overall health outcomes for the diverse community they serve.



# Children, Youth & Families

Providing support, opportunities,  
and safe spaces to enable  
children, youth, and families  
to thrive.

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The last fiscal year was a story of transitions for the programs in our department, primarily the transition from virtual programming back to in-person service. Our team focused on re-engaging and strengthening relationships and connections in the community and with other RPCHC departments. We look forward to seeing the increased engagement of youth, families, and staff.

## Early Years Programs and Services

As we slowly returned to in-person programming, the Early Years Program and Services team (Early Years) implemented policies and procedures to support safe and comfortable access to our services and space. Signs and posters promoted mask-wearing and self-screening within the Early Years space.

At the same time, the option for virtual sessions remained for families who were not comfortable with in-person or group interactions.

The return to face-to-face interactions with our clients revealed a significant increase in the need for special needs programming for children experiencing speech, social, and communication delays. To support these families, our team trained with partner agencies specialized in working with children with developmental delays. We also provided appropriate resources to families to help break down barriers to accessing **developmental services**.

RPCHC partner agencies brought another barrier to the attention of the Early Years team. It was identified that some Bengali-speaking women clients in Regent Park and Moss Park were experiencing isolation and a lack of knowledge about existing services and supports, particularly those focused on children and families.

To address this, the Early Years team and RPCHC social workers partnered with external partners to implement the **ADDA: Bengali Speaking Women Group** pilot project.

ADDA was a huge success and participants expressed a desire to increase the frequency of sessions and duration of the program. The next iteration will be launched in the Fall of 2023.



## Pathways to Education

More than just education supports, Pathways to Education (Pathways) is committed to introducing youth in Regent Park to new engagement activities as an investment in their personal, educational, and social development. As we opened up to more in-person activities last year, the Pathways team offered new opportunities for our students to learn, grow, and thrive—ultimately priming them to be contributors to/designers of a more equitable and inclusive society.

**Black History/Black Futures Month (February):** Systemic anti-Black racism has led to the historic and contemporary exclusion of Black experiences and achievements from Canada's collective consciousness. Black History/Black Futures Month is a means to remedy that. In February 2023, our team launched Strengthening Our Roots—a community mixer for Pathways' program participants and residents of all ages and backgrounds living within our catchment area.



# Children, Youth & Families

The goal? To celebrate and affirm various identities and cultures within the African Caribbean and Black diaspora. The event attracted 250 guests and encouraged community economic development and social connection by providing a platform to showcase Black-owned businesses, creativity and talent, and several RPCHC and community partner programs and services.

**A Day in the Life of a TMU Student:** In March 2023, Pathways collaborated to bring students (grades 9-11) to Toronto Metropolitan University (TMU) to participate in an interactive day of workshops and fun activities. This event aimed to create an opportunity for youth to connect with post-secondary students and university personnel who may share similar stories and lived experiences. It also encouraged Pathways' youth to consider possible post-secondary programs and future careers.

**Circus Arts for Beginners:** Specialized extracurricular activities are often prohibitively expensive for many youth and families in our community. Over eight weeks, Circus Arts for Beginners introduced Pathways' youth to various circus disciplines, allowing them to step outside their comfort zone (or climb above it!) while participating in an expressive art form. The goal was to have youth identify their health and wellness needs and increase their social connection and confidence.

The transition from virtual to in-person programming made consistent engagement among students challenging. We are overcoming this by moving to a regular on-site presence in our partner schools, becoming more visible in the community, strengthening our community networks, and ensuring that program participants' voices are captured and reflected in our program activities.

## Youth Employment and Outreach Services

Participants in our employment programs struggled with returning to in-person workshops, which we effectively overcame by offering a hybrid model.

**JOBS4U** addresses the individual and systemic barriers to employment and training that young people in our community experience. In less than three years since its beginning, the program assisted 210 youth between the ages of 15–29—a testament to the need that exists in the community. Last year, the program offered life and employment skills workshops, employment training and assessments, one-on-one support, and follow-up. A range of community partners facilitated workshops, training sessions, and employment placements.



**Youth Enrichment Academy (YEA!)** is an afterschool project that provides youth between the ages of 11-14 with academic skills development. Last year, YEA! received a Regent Park Social Development Plan (SDP) grant to address food insecurity—an issue impacting many of our youth participants. We continued the distribution of monthly grocery stipends to families and implemented a snack program. The snack program engaged parents from the community to assist in planning and preparing nutritious and culturally reflective foods, sourced food from local purveyors, and hired the services of neighbourhood restaurants and caterers for special events. YEA! also collaborated with our neighbouring Regent Park Music School to engage youth in a six-week environmental justice and climate change module. The workshops incorporated songs and dance to explore indigenous history and environmental perspectives and learn about climate change and its impact locally and globally.



# Community Healing and Transformation in Regent Park

## Anti-Racism Action Program (ARAP)

Responding to the deeply entrenched racism experienced by Regent Park residents, the Anti-Racism Action Program (ARAP) is a transformative initiative designed to break the chains of oppression through community engagement, awareness-building, self-reflection, and storytelling.

Rooted in a trauma-informed approach, ARAP recognizes that racism isn't just about discrimination; historic and structural racism, exclusion, and isolation inflict lasting wounds on the mind, body, and spirit.

By engaging with the community at all levels (from individual to systemic), and through various means (social media and face to face meetings), ARAP empowered individuals to be agents of change. It helped foster a sense of belonging, identity, and healing that helped reduce barriers for social participation.

**“It’s not overnight work. I have seen the ARAP team go to different groups, and I see many residents who are usually silent, speak. And they were speaking out...about the kind of things they face, not only in the community but within their family.”**

-Murshida M., Resident and ARAP advisory committee member

To build awareness, ARAP met people where they were in their anti-racism knowledge. The program challenged them to step out of their comfort zone and take meaningful action to eradicate racism from their lives and the community at large. By helping our residents recognize the barriers that exist and providing language that empowers them, ARAP is helping to reshape the narrative of the Regent Park community.

***ARAP is funded by the Canadian Heritage Program and is a collaboration between the Social Development Plan Network and RPCHC.***





# Community Healing and Transformation in Regent Park

## Wellness Hub

The Regent Park Wellness Hub bridges primary care services to community members who were previously unattached to a primary care provider. It positively impacts the lives of newcomers, refugees, non-insured individuals, and many others in need.

Last year, the Wellness Hub played a pivotal role in providing preventative cancer screenings, immunizations, and primary care services. One of the successes was the provision of pediatric immunization and COVID vaccination services to children and youth residing in Regent Park, Moss Park, and Downtown East Toronto. Moreover, the program facilitated seamless referrals to children and youth programs, both within RPCHC and across the wider community, enhancing the overall healthcare experience for families.



Our holistic approach addressed not only physical health but also the mental and social well-being of our clients. This multidimensional approach proved effective in meeting the unique needs of our diverse community. Community ambassadors played a pivotal role in building connections between our services and the community.

**“One of the biggest challenges is gaining the trust of people who need the services provided at the Wellness Hub, especially for those who English is a barrier. I am from Regent Park. I try to connect with residents on a personal level so I can find out what their needs are and inform them about all the services we have to offer —whether it is healthcare, legal aid, or something else. I can see how the clients are happier, more confident when they get this community support.”**  
*-Murshida, Community Ambassador*

We look forward to building on these successes in the years to come as we continue to make a meaningful impact on the health and well-being of our community.



# MILESTONES IN RPCHC'S JOURNEY

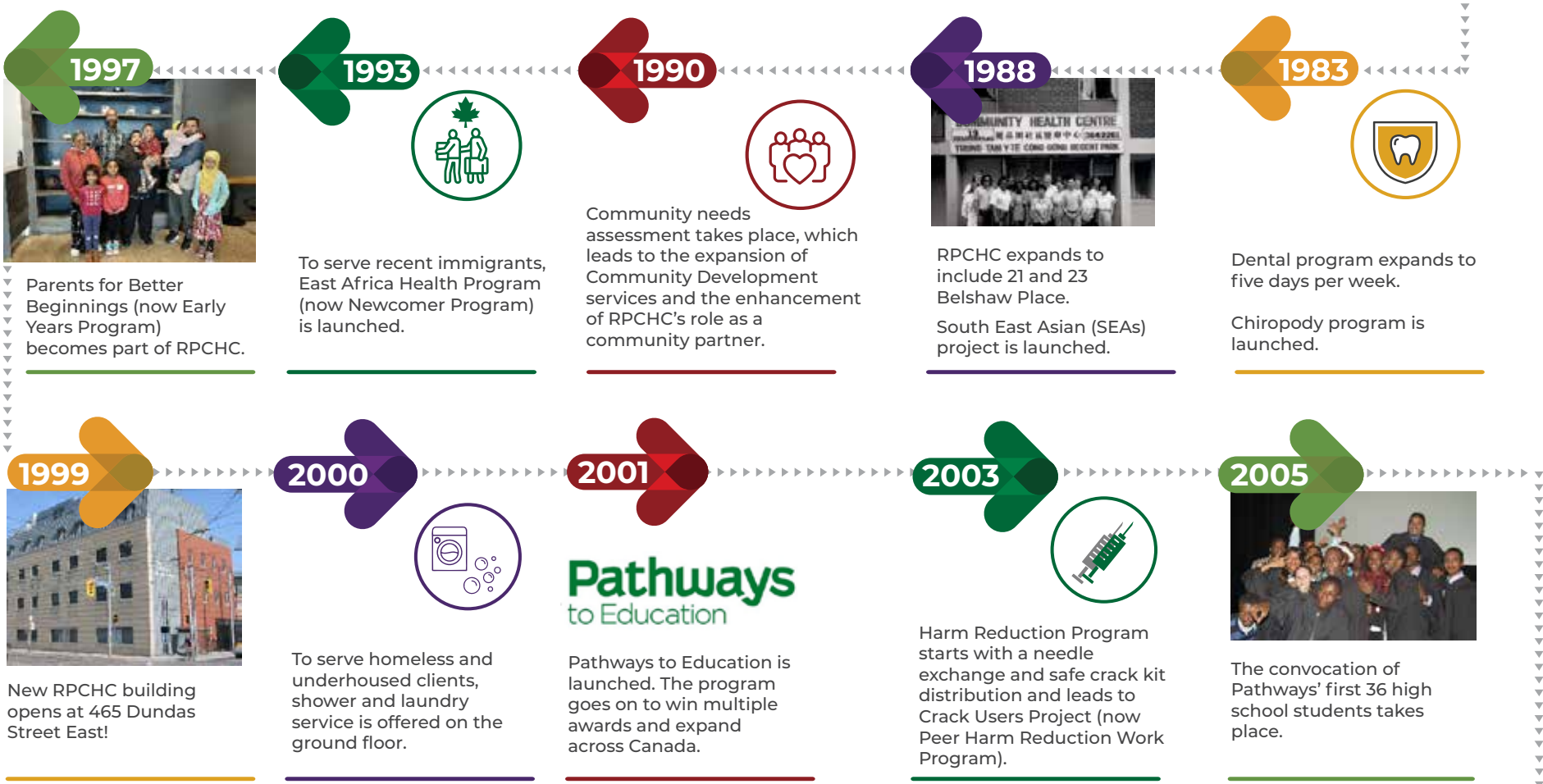
**The Regent Park Community Health Centre (RPCHC)** is a non-profit, community-based organization serving Regent Park and the Downtown East area of Toronto.

**Our vision is equitable health outcomes and social justice for the communities we serve.**



**1973**

**RPCHC INCORPORATES!**  
At the time of opening at 19 Belshaw Place, RPCHC has six employees.



2019



Blue Door Clinic opens for people with HIV who do not have health insurance or immigration status in Canada.

2018



Overdose Prevention Site (OPS) is launched with harm reduction workers, registered nurses, and a community health worker.

2014

Work with women, trans, and non-binary people engaged in sex work (now SWEEP: Sex Worker Empowerment and Education Project) is launched.

Physiotherapy services are introduced targeting rehabilitation and prevention.

2008

Wednesday One-Stop Walk-in (WOW) is created to improve service delivery for homeless clients.

First annual Reclaim the Streets event takes place and is still going 15 years later!

2007



To help prevent and manage diabetes, the Diabetes Education Program is launched with a nurse educator and dietician.

2020

Youth Enrichment Academy (YEA!) is launched to create a healthy environment for youth.

JOBS4U is launched to help youth navigate the labour market.

To enhance harm reduction services, Safe Opioid Supply (SOS), Community Outreach and Support Team (COAST) and Integrated Prevention and Harm Reduction Initiative (iPhare) are launched.

2021



Vaccine clinic opens (now Wellness Hub for Downtown East in partnership with Sherbourne Health).

More than 18,600 vaccines are administered within the first three months of the clinic.

2022



Consumption and Treatment Service (CTS) team moves to a newly renovated space and rebrands to Bevel Up.

Anti-Racism Action Program (ARAP) is created in collaboration with the Social Development Plan Network.

2023



CELEBRATING 50 YEARS

1973-2023

# REGENT PARK COMMUNITY HEALTH CENTRE

RPCHC celebrates 50 years of service to the Regent Park and Moss Park communities!

# Community Health

Responding to the diverse and complex needs of our community.

RPCHC has been at the forefront of addressing the complex health challenges faced by our community. In fiscal 2023, we saw a significant increase in demand for services to address the challenges of the toxic, unregulated drug supply, and the need for crucial support to address the homelessness crisis in the Toronto/Downtown East. Many of the new activities, collaborative efforts, and advocacy initiatives undertaken by the Community Health team last year focused on tackling these issues.

## Harm Reduction Services

**Community Outreach and Support Team (COAST):** COAST provides low threshold intensive case management support to community members in the downtown east who face complex barriers. We are currently providing support to over 200 community members.

Our model is low-threshold, intensive case management; access that is open, portable, flexible, and continuous; and a focus on engaging individuals through outreach.

**“This client population does not access health care; they’re disconnected. It takes time to build rapport and develop relationships. The COAST [team] works closely with other services on whatever people need. This rapid response and continuity tend to stabilize/prevent destabilization and create positive momentum.”**

– COAST partner service agency

### Individualized Overdose Response

**Training:** RPCHC implemented an innovative approach to overdose response training, tailoring it to individual trainees' skill levels and professional responsibilities. This training enhanced overdose response skills and emphasized the importance of building strong community relationships, and addressed the stigma that people who use drugs (PWUD) face.

### Downtown East Drop-in Shelter Pilot

**Project:** RPCHC, with other Downtown East Toronto Ontario Health team members, engaged in the pilot project to create a safer and more supportive environment for vulnerable individuals.



Each week, on-site health service teams, including nurses, case managers, outreach workers, social workers, and harm reduction workers, go to three drop-in centres in downtown Toronto to provide care.

### Refined Overdose Response:

Enhanced Consumption and Treatment Services (CTS) based on community feedback offered bump dose intervention. This reduced the need for full-dose naloxone and improved overall overdose response effectiveness.

### Harm Reduction Community Care

RPCHC collaborated to ensure appropriate injection supply disposal, promoting community safety and disease prevention.

# Community Health

**Safety is Community – Addressing Violence Through Community Building:** Focusing on what makes women who use drugs feel safe, RPCHC partnered to develop a multi-site campaign to create safe spaces for women who use drugs to discuss violence.

## Housing and Homelessness

**Social Prescribing Project:** In partnership with the Alliance for Healthier Communities, RPCHC launched a new project to address mental health challenges among people experiencing homelessness and complex mental health and substance use issues. The project included health promotion activities, system navigation, and partnerships like a Monday coffee club and monthly AGO trips to improve mental well-being.

**National Housing Day:** In November 2022, RPCHC participated in raising awareness about the housing crisis and advocating for adequate housing solutions for the community.

## Youth Development

**The Newcomers Homework Club:** The club was fostered through a partnership between United Literacy and the Regent Park Community Health Centre. This invaluable initiative offered dedicated coaching and tutoring to students in grades 3 to 8, empowering them to excel academically while boosting their self-confidence. In recognition of its outstanding dedication to learning and literacy, the Homework Club proudly received the prestigious Fitzpatrick Award from United Literacy.

**“My children benefit from going to the homework club. I see improvements in their well-being as well as in their school work.”**

-Parent



# Finance & Operations

Ensuring the fiscal and administrative health of RPCHC

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The Finance and Operations department focuses on the financial sustainability, operational efficiency, and practical resource allocation of RPCHC.

Capital and additional funds received last year allowed us to invest in our people, facilities, and infrastructure. We successfully implemented several initiatives that supported our financial health and improved operations:

**Professional development:** In addition to the annual professional education hours allotted to employees, staff received training in Psychological Safety in the Workplace. This reflects RPCHC's commitment to encouraging our teams to take risks, express their ideas and concerns, speak up with questions, and admit mistakes without fear of negative consequences. We also provided ongoing cybersecurity training for record and information confidentiality.

**New technology and equipment:** We upgraded our telecommunications systems and purchased new medical beds, dental chairs, and other clinical equipment to enhance patient care. RPCHC purchased a new elevator to improve traffic flow, and we replaced flooring to create a more appealing environment for clients and staff.

**Revised policies, protocols, and processes:** RPCHC had been working with the same auditors for over a decade. To enhance governance best practices and to have "fresh eyes" looking at our financial statements and processes, in February 2023 we released a request for proposals for new auditors. The Board of Directors is in the process of approving a new audit firm for fiscal year 2023-24.

We sincerely thank our donors, partners, staff, and volunteers for their unwavering support and dedication. We are committed to continuing our efforts to provide high-quality healthcare services to our community while maintaining financial sustainability and operational excellence.

# Stats and Facts

## Community Health

The Consumption & Treatment Services (CTS) team provided services to **1701** clients, **403** of whom were new.

## Clinical

**3580** individuals accessed Primary Care at RPCHC, **380** were non-insured clients.

Cancer screening rates improved! Colorectal, Cervical and Breast cancer screening rates of eligible clients were between **85% - 90%.**

The Wellness Hub administered **3390** COVID vaccinations.

## Children, Youth & Families

The Early ON program served **439** children and **476** parents & caregivers.

**532** students enrolled in the Pathways to Education program.

**130** Pathways students graduated in June 2022.

YEA! engaged **75** youth in their summer and after-school programs.

The Anti-racism Action Program made in-person outreach to **400+** residents.

# Audited Financial Statements

## REGENT PARK COMMUNITY HEALTH CENTRE

### Statement of Financial Position

As at March 31, 2023

	2023	2022		2023	2022
<b>ASSETS</b>			<b>LIABILITIES</b>		
Current			Current		
Cash	\$ 4,746,119.00	\$ 4,395,024.00	Accounts payables and accrued liabilities	\$ 417,574.00	\$ 389,584.00
Amounts receivable	656,874.00	710,641.00	Deferred revenue	721,499.00	760,695.00
Prepaid and sundry assets	37,118.00	115,303.00	Due to funders	728,256.00	487,818.00
	5,440,111.00	5,220,968.00		1,867,329.00	1,638,097.00
<b>NET ASSETS</b>					
<b>Operating</b>					
Investments	1,421,608.00	1,454,507.00	Clinical fund	128,143.00	162,030.00
Property and equipment	2,475,149.00	2,494,787.00	Community Health fund	476,763.00	461,354.00
			HIV/AIDS funds	41,566.00	164,779.00
			Youth Program fund	17,709.00	82,815.00
			Anti-racism action fund	12,265.00	60,672.00
			Canada Peri-Natal Nutrition fund	100.00	960.00
			<b>Restricted</b>		
			Great Toronto CHC Network	136,085.00	170,823.00
			General youth and education	800,473.00	766,718.00
			Internally restricted	3,124,280.00	2,962,073.00
			Early ON fund- Internally restricted	209,715.00	205,154.00
			Restricted fund- Capital	2,522,440.00	2,494,787.00
				7,469,539.00	7,532,165.00
<b>TOTAL ASSETS</b>	<b>9,336,868.00</b>	<b>9,170,262.00</b>	<b>TOTAL LIABILITIES AND NET ASSETS</b>	<b>9,336,868.00</b>	<b>9,170,262.00</b>

Fiscal 2023 financial statements were audited by Hennick Herman LLP. The financial statements in this report have been excerpted from the audited financial statements. To receive a copy of RPCHC's complete financial statements, please contact [accounts@regentparkchc.org](mailto:accounts@regentparkchc.org)



## REGENT PARK COMMUNITY HEALTH CENTRE

### Statement of Receipts and Expenditures

For the period April 1, 2022 to March 31, 2023

	2023	2022
<b>Receipts</b>		
Core operations	9,215,394	8,740,651
Consumption and treatment services	1,351,204	1,601,000
Internally restricted project funds	843,415	617,643
Greater Toronto CHC Network	31,200	68,100
Clinical	1,040,175	1,107,468
Community health	704,063	983,443
HIV/AIDS	451,513	511,839
Pathways to Education	1,824,891	2,068,000
Youth programs	871,915	1,087,203
Anti-racism action	114,789	83,813
General youth and education	121,019	41,895
Early ON	1,039,504	949,522
Canada peri-natal nutrition	29,492	30,452
United Way	17,688	70,753
Early ON donations	3,961	378
	<u>17,660,223</u>	<u>17,962,160</u>
<b>Expenditures</b>		
Core operations	8,867,431	8,378,882
Consumption and treatment services	1,187,804	1,215,377
Internally restricted project funds	546,960	249,058
Greater Toronto CHC Network	65,938	49,271
Clinical	1,091,387	1,041,441
Community health	804,978	774,398
HIV/AIDS	574,726	656,190
Pathways to Education	1,824,891	2,068,000
Youth	937,021	1,004,388
Anti-racism action	163,196	23,141
General youth and education	87,264	49,935
Early ON	1,039,504	949,522
Canada peri-natal nutrition	30,352	29,492
United Way	17,688	70,753
Amortization	318,586	302,697
	<u>17,557,726</u>	<u>16,862,545</u>
<b>Excess receipts over expenditures before funds transferred</b>	<b>102,497</b>	<b>1,099,615</b>
Transferences between funds	(165,124)	(548,581)
<b>Excess of receipts over expenditures after funds transferred</b>	<b>(62,627)</b>	<b>551,034</b>

# OUR SINCEREST GRATITUDE

Your ongoing commitment allows RPCHC to address the complex needs of today and plan for a healthier tomorrow.

## FUNDERS

Alliance for Healthier Communities  
City of Toronto  
Employment & Social  
Development Canada  
Gilead Sciences Canada Inc.  
Ontario Health  
Ontario Ministry of Health  
Ontario Trillium Foundation  
Pathways to Education Canada  
Public Health Agency of Canada  
Sunnybrook Science Centre  
United Way of Greater Toronto

## DONORS

Mark Bezpieczny  
Jaime Machado  
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Michael Bros.  
Kim Mohammed  
Tom Nash  
Scotia Bank  
The Charities Aids Foundation  
The Chum Charitable Foundation  
The Henry and Berenice Kaufman  
Foundation  
Gowthaman Vealutham

## OUR BOARD OF DIRECTORS

April 1, 2022 – March 31, 2023

### CHAIR

Edward McDonnell

### TREASURER

Mansoor Mahmood

### VICE CHAIR

Shiran Isaacksz

### SECRETARY

Nimira Dhalwani

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Namarig Ahmed

Adan Awale

Terrence Bristow

Janet Butler-McPhee

Ali Vahit Esensoy

Keltie Gale

Ermias Nagatu

Ayesha Nayar

Payam Pakravan

Rachel Solomon

Anjum Sultana

# Strategic Priorities 2023-2026

## Honouring our History - Building our Future



## Our Values

### Integrity

We commit to being respectful, compassionate, and accountable to each other, our clients, community members, and partners.

### Community ownership

We build community leadership because our community is strongest when community members identify and advance their priorities.

### Equity

We break down barriers to access, celebrate our diversity, foster inclusive communities, and oppose racism, discrimination, and oppression everywhere.

### Excellence

We embrace effective practices, work collaboratively, and create and deliver services that bring the greatest value to our communities.

# Regent Park Community Health Centre

## REGENT PARK COMMUNITY HEALTH CENTRE

465 Dundas St. E., Toronto, Ontario M5A 2B2  
Tel: (416) 364-2261 Fax: (416) 364-0822

## LANGUAGE LINES

Somali: (416) 203-4503 Vietnamese: (416) 364-3210

RPCHC is a proud member of the Alliance for Healthier Communities



**Alliance for Healthier Communities**  
Alliance pour des communautés en santé



1973-2023

**REGENT PARK**  
COMMUNITY HEALTH CENTRE

### PATHWAYS TO EDUCATION™

411 Parliament St.  
Toronto, Ontario  
M5A 3A1

Tel: (416) 642-1570  
Fax: (416) 642-1577

### EARLY YEARS PROGRAM

38 Regent St.  
Toronto, Ontario  
M5A 3N7

Tel: (416) 362-0805  
Fax: (416) 362-5899

### DIABETES EDUCATION PROGRAM

409 Parliament St.  
Toronto, Ontario  
M5A 3A1

Tel: (416) 603-0336  
Fax: (416) 603-8068

### YOUTH AND EMPLOYMENT PROGRAMS

585 Dundas St. E.  
Suite 230  
Toronto, ON M5A 2B7

Tel: (647) 748-0585  
Fax: (416) 642-1577